

Programme at the NOLO Congress

25 – 26 of September 2019 in Malmö, Sweden

St Gertrud conference centre, Östergatan 7 B

Wednesday 25th of September

09.00 – 10.30 Registration and coffee

10.30 – 11.30 Welcome to the NOLO Congress!

Greetings from Veronica Magnusson, chairperson of Vision, Sweden

Monica Göl, medical secretary and member of the national board of Vision

11.30 The national member organisations of NOLO presents themselves by films

12.00 – 13.00 Lunch

13.00 – 14.00 Presentation of the NOLO member survey

Patricia Widergren, strategist at Vision

14.00 – 14.30 Introduction to theme seminars

Lotta Ekstedt, reporter at the members magazine of Vision

14.30 – 15.00 Coffee break

15.00 – 17.30 Theme seminars

The seminaris will be held two times á 70 minutes. You can attend two themes.

1. Presentation of a working tool for a better digital working environment

Anna Pramborg, Communication officer and Robert Zelena, project manager at Sunt Arbetsliv, Sweden

2. New Professional Profiles for Medical Secretaries ("Fagprofil" in Danish)

Nathalie Degn, Chair of DL – Patient, Administration and Communication, Denmark

3. How to highlight the Work and Importance of Medical Secretaries in Media

Maria Martinsson, Press Officer and Patricia Widergren, National Strategist, Vision, Sweden

17.30 – Free time or tourist activity in Malmö

19.00 Congress dinner



Thursday 26th of September

9.00 Health care systems in the Nordic countries – similarities and differences.

Jens Wilkens, Policy Analyst at WHO Europe

10.00 – 10.30 Coffee break

10.30 – 12.30 Working environment. How can we prevent harassment at the work place?

Richard Mårtensson, Human & Heart, Sweden

12.30 – 13.30 Lunch

13.30 –14.30 New IT systems in health care – brings on many changes

Pelle Johnsson, Clinical program manager SDV in the Region of Skåne, Sweden

14.30 – 15.00 Summary

15.00 Afternoon snack and coffee

Lotta Ekstedt, reporter at the members magazine of Vision, will facilitate the congress programme

The congress will be held in the NOLO working language, English, with no interpretation

